



## *Uninstalling Symantec Antivirus*

### *Introduction*

Before installing an upgraded version of Symantec Antivirus, or any other anti-virus software package, you need to uninstall any existing anti-virus software.

This tip sheet steps you through the process of uninstalling Symantec Antivirus.

1. Save all work and close all applications.

2. From the **Start** menu select **Control Panel**.

Note: If using Classic view select *Start* then *Settings* and *Control Panel*.

3. Double click the **Add or Remove Programs** icon.

The Add or Remove Programs window will appear and provide a list of all the software applications installed on the computer.

4. Select **Symantec Antivirus**.

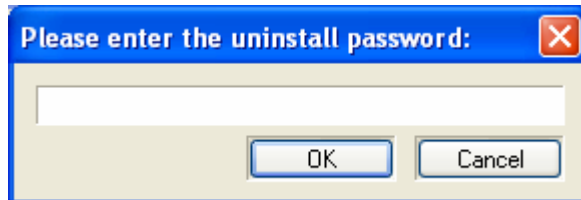
5. Click the **Remove** button.

A confirmation window will appear.

6. Click **Yes** to confirm the removal of this program.

The uninstall process will start.

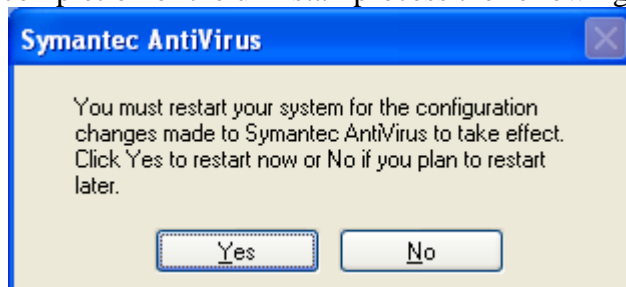
7. When the following prompt for the uninstall password appears enter 'symantec'.



8. Click **OK**

The uninstall process will continue.

At the completion of the uninstall process the following message will appear.



9. Select **Yes** to restart the computer.